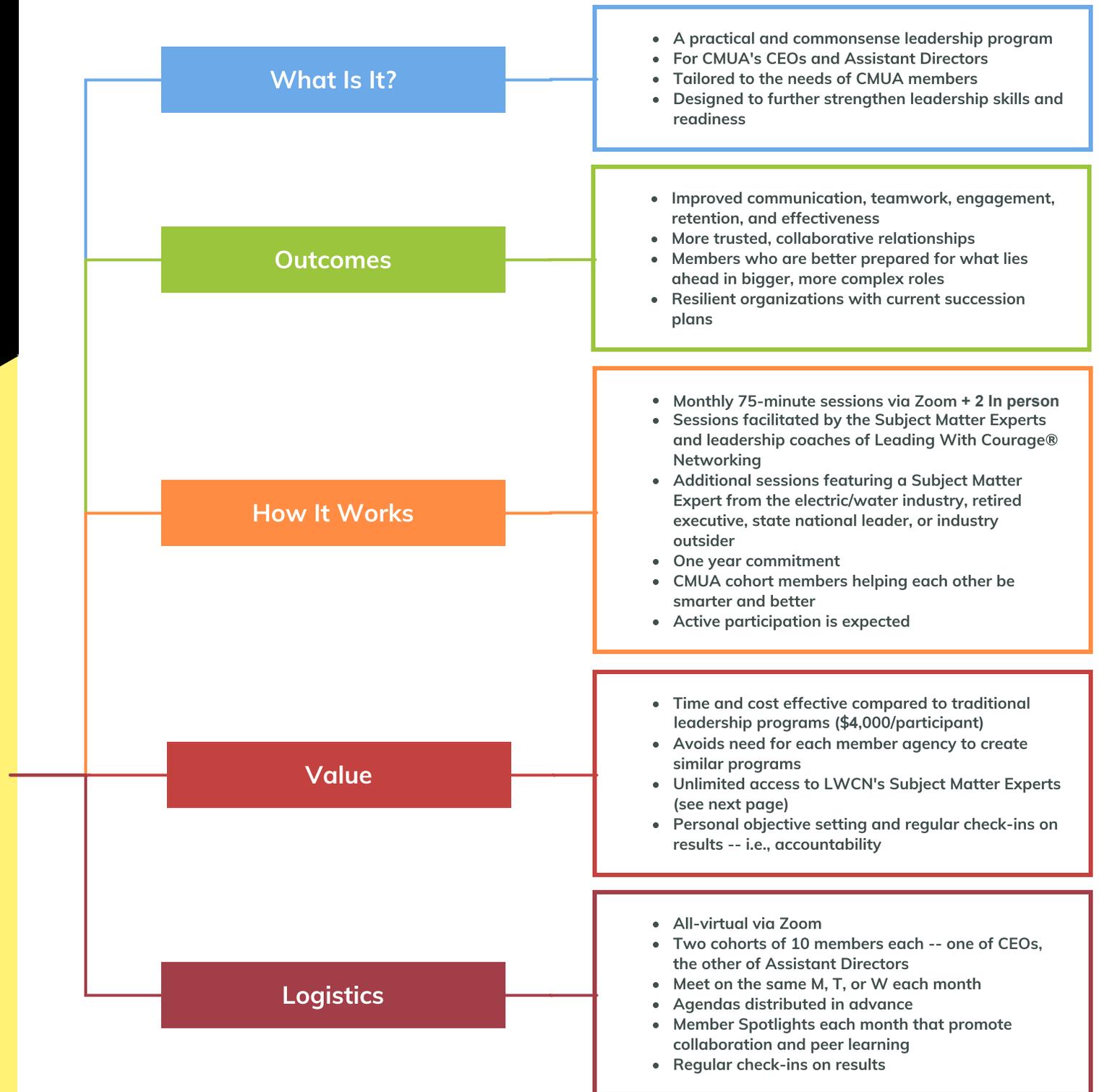
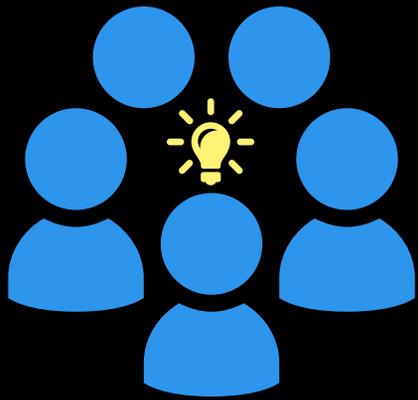


# Next-Level Leadership

a professional development program for current and ascending leaders of the California Municipal Utilities Association

In partnership with Leading With Courage® Networking





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## Typical Meeting Flow

- One-minute introductions
- Member "Wants and Needs"
- Member Spotlight
- Interactive-leadership skill development or refresher led by LWCN Facilitator or an outside speaker
- Wrap up -- "how I will apply what I learned today"

## Sample Topics

- Decision making and delegation skills
- Strategic networking and effective use of LinkedIn
- Influence and effective advocacy
- Dealing with difficult people
- Managing up
- Succession planning processes and tools
- Performance management
- Giving and receiving feedback
- Emotional intelligence
- Active listening
- Improving employee engagement

## Operating Norms

Each participant agrees to:

- Meet their commitments to the best of their abilities without reminders
- Actively take part in meetings
- Contribute to a climate of trust and support
- Apply what is learned back on the job

## Access to SMEs and Other Features

- Access to LWCN's 12 Subject Matter Experts
  - Law, marketing, HR, cybersecurity, banking, relationship building (2), accounting & finance, media production, M&A, insurance
  - Unlimited access via 30-min virtual, confidential consultations
- Opportunity to complete three self-assessments at no charge
- CMUA-member only content on LWCN's website -- e.g., member directory and profiles, member forum, etc.